

EUROSTONE

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TILE WARRANTY

One Year Material Only Tile Warranty

EuroStone offers a one year limited material only warranty on all permanently installed Quartz Tile. This warranty covers failure caused by product defects during the first year after the original installation. This warranty applies only to materials that have been maintained according to EuroStone's care and maintenance guidelines (available at www.eurostone.us). This warranty does not cover products installed in an outdoor application.

Exclusions

- Failures arising from physical or chemical abuse, improper maintenance, excessive heat or uneven exposure to UV light or weather conditions, and damage from mishandling of the product are not covered under this warranty.
- This warranty does not cover chips or other impact damage to the product.
- This warranty does not cover scratches. EuroStone is scratch resistant, not scratch proof.
- This warranty does not cover failures due to installers not following proper installation guidelines. Installers are required to perform a visual inspection of materials prior to installation. This warranty does not cover defects that were visible at the time of installation that were not reported by the installer.
- EuroStone Quartz is non-porous. Excessive foundation moisture on flooring installations cannot escape through the material and may therefore cause detachment and warping. This type of warping is not a material defect and is not covered under warranty. Proper grout joints (guidelines available at www.eurostone.us) are also crucial to tile installations. Failure to follow installation guidelines will void the warranty.
- EuroStone is a stone product which will not crack spontaneously, unless an external force or interaction causes it to. Therefore, cracks are not covered by this warranty. The main reasons cracking are shifting /movement of the substrate, cracks in the foundation, and/or inadequate support. This warranty does not cover cracks that are a result of dry cutting or polishing.
- This warranty does not cover modification of the material in any shape or form including milling and altering the factory finish.
- Color variances between samples and installed product are normal and not covered by warranty. Variations in pattern, texture and veining are not covered by warranty. Customers dislikes of these variations are not covered by warranty.

- This warranty does not cover spots or blemishes smaller than .5 centimeters. A certain level of spots or blemishes are inherent to the manufacturing process and do not affect the integrity of the product.
- Securing mechanical fasteners directly into the material voids the warranty.
- This warranty does not cover routine maintenance such as removing stains or water spots.

EuroStone at its discretion, retains the option to refund the original purchase price of the material paid to EuroStone, in full and final satisfaction of this warranty obligation.

EuroStone is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, and architectural/engineering design, and structural movement, acts of vandalism or accidents. Except to the extent expressly stated herein or otherwise required by applicable law, all other warranties, written or oral, whether expressed by affirmation, promise, description, drawing or sample; any and all warranties other than this one, whether expressed or implied including implied warranties of merchantability or fitness for a particular purpose, in either contract or tort, for any loss, including, but not limited to, direct, indirect, special consequential or incidental damages, arising out of the inability to use, or delays in installation of or repairs, to the surfacing products provided or to be provided by EuroStone, are hereby disclaimed.